STATISTICS ESTONIA

We're making personal interviews safe!

Nowadays the information offered by surveys is especially important, as it shows directly how difficult times affect people and the economy. Many nationally important decisions are made based on survey results.

In addition to phone and web interviews, Statistics Estonia will resume face-to-face interviewing for data collection, whereas the work arrangements are adapted based on the recommendations of the Government and its scientific council for limiting the spread of COVID-19.

WHAT WE DO TO MAKE FACE-TO-FACE INTERVIEWS SAFE

- All interviewers have completed the Health Board training on measures against the spread of COVID-19.
- We first set up an appointment for an interview during a phone call with a respondent. If the interviewee is in isolation due to COVID-19, we agree on a new time for a call.
- If we can't set up an appointment over the phone, the interviewer will always wear a face mask during the first home visit.
- We keep distance during the interview.
- We use personal protective equipment and disinfectants and offer these to respondents as well.
- We clean our hands before using the computer and other work materials, and before and after each meeting.
- We offer the option of meeting outside the home (for example, in the office of Statistics Estonia or outdoors).

DURING HOME VISITS, INTERVIEWERS USE

- a face mask if requested by the respondent;
- disinfectants for cleaning hands, surfaces and interviewing materials;
- a trash bag for disposing of personal protective equipment and cleaning supplies.

INTERVIEWERS OF STATISTICS ESTONIA

- regularly check their health;
- are not allowed to come to work if they feel ill or if they or their household members have symptoms of illness;
- don't go on home visits if they or their household members have been in close contact during the last ten days with a person who has COVID-19;
- can regularly take COVID-19 rapid tests.

FOR FURTHER INFORMATION, PLEASE CONTACT CUSTOMER SUPPORT OF STATISTICS ESTONIA

- +372 625 9300 (Mon–Thu 8.30–16.30, Fri 8.30–15.30)
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Let's stay healthy and make sure that Estonia has reliable data!