

## Questionnaire manual: Prices of telecommunications services

Questionnaire code: 13652022

Submitted in: 25.01.2022, data about 2021

Periodicity: Annual

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Statistics Estonia guarantees the full protection of data submitted.

eSTAT (<https://estat.stat.ee/>) is for data submission.

Please make sure that you enter data in the correct cell. If you enter alphabetical characters in a number field, a corresponding error message is displayed. In the case of some fields, logic (arithmetic) checks have been applied to prevent data entry mistakes. If there is a conflict in the entered data or they conflict with pre-filled data, an error message appears when the table is checked. In the case of errors, review the data carefully and make corrections.

After correcting the data, save changes and check the questionnaire again. If there are no more mistakes, confirm and submit the data by clicking "Confirm" on the last page of the questionnaire. You will be displayed a message that the data have been submitted successfully. If you have any questions, please contact Statistics Estonia's customer service either by phone at +372 625 9300 (Mon–Thu 8:30–16:30, Fri 8:30–15:30) or by e-mail at [klienditugi@stat.ee](mailto:klienditugi@stat.ee).

Accuracy of the data ensures truthfulness of statistical information.

### DATA COLLECTED WITH THE QUESTIONNAIRE

#### Table 1. TELECOMMUNICATIONS SERVICES

The questionnaire covers indicated services

Row code/ column code	Name of variable * - mandatory	Code of variable	Explanation	Type of data (number of decimals) or list/ classification name	You need not fill in the value: period, economic activity
A / 3	Wired communication services: estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_100 _3	Wired communications service – telephone services in a fixed location	Positive real number (0,3)	
A / 4	Wired communication services: estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_100 _4	Wired communications service – telephone services in a fixed location	Positive real number (0,3)	
1 / 2	Wired communication services: telephone monthly fee – remark	PI_SP_6 1_1_110 _2		Text	
1 / 3	Wired communication services: telephone monthly fee – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_110 _3		Positive real number (0,3)	

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	s services				
1 / 4	Wired communication services: telephone monthly fee – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_110 _4		Positive real number (0,3)	
2 / 2	Wired communication services: Internet monthly fee – remark	PI_SP_6 1_1_120 _2		Text	
2 / 3	Wired communication services: Internet monthly fee – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_120 _3		Positive real number (0,3)	
2 / 4	Wired communication services: Internet monthly fee – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_120 _4		Positive real number (0,3)	
3 / 2	Wired communication services: call setup fee – remark	PI_SP_6 1_1_130 _2		Text	
3 / 3	Wired communication services: call setup fee – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_130 _3		Positive real number (0,3)	
3 / 4	Wired communication services: call setup fee – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_130 _4		Positive real number (0,3)	
4 / 2	Wired communication services: calls into fixed-line networks – remark	PI_SP_6 1_1_140 _2		Text	
4 / 3	Wired communication services: calls into fixed-line networks – estimated share of services	PI_SP_6 1_1_140 _3		Positive real number (0,3)	

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	provided to business customers in sales of telecommunications services				
4 / 4	Wired communication services: calls into fixed-line networks – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_140 _4		Positive real number (0,3)	
5 / 1	Wired communication services: calls into mobile networks – name of the service	PI_SP_6 1_1_150 _1		Text	
5 / 2	Wired communication services: calls into mobile networks – remark	PI_SP_6 1_1_150 _2		Text	
5 / 3	Wired communication services: calls into mobile networks – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_150 _3		Positive real number (0,3)	
5 / 4	Wired communication services: calls into mobile networks – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_150 _4		Positive real number (0,3)	
6 / 3	Wired communication services: international calls – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_160 _3		Positive real number (0,3)	
6 / 4	Wired communication services: international calls – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_160 _4		Positive real number (0,3)	
7_1 / 1	Wired communication services: most	PI_SP_6 1_1_171 _1		Text	

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	popular destination country 1 – name				
7_1 / 2	Wired communication services: most popular destination country 1 – remark	PI_SP_6 1_1_171 _2		Text	
7_1 / 3	Wired communication services: most popular destination country 1 – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_171 _3		Positive real number (0,3)	
7_2 / 1	Wired communication services: most popular destination country 2 – name	PI_SP_6 1_1_172 _1		Text	
7_2 / 2	Wired communication services: most popular destination country 2 – remark	PI_SP_6 1_1_172 _2		Text	
7_2 / 3	Wired communication services: most popular destination country 2 – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_172 _3		Positive real number (0,3)	
7_3 / 1	Wired communication services: most popular destination country 3 – name	PI_SP_6 1_1_173 _1		Text	
7_3 / 2	Wired communication services: most popular destination country 3 – remark	PI_SP_6 1_1_173 _2		Text	
7_3 / 4	Wired communication services: most popular destination country 3 – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_173 _4		Positive real number (0,3)	
7_4 / 1	Wired communication services: most popular destination country	PI_SP_6 1_1_174 _1		Text	

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	4 – name				
7_4 / 2	Wired communication services: most popular destination country 4 – remark	PI_SP_6 1_1_174 _2		Text	
7_4 / 4	Wired communication services: most popular destination country 4 – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_174 _4		Positive real number (0,3)	
8_1 / 1	Wired communication services: most frequently used service package 1 – name	PI_SP_6 1_1_181 _1		Text	
8_1 / 2	Wired communication services: most frequently used service package 1 – remark	PI_SP_6 1_1_181 _2		Text	
8_1 / 3	Wired communication services: most frequently used service package 1 – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_181 _3		Positive real number (0,3)	
8_2 / 1	Wired communication services: most frequently used service package 2 – name	PI_SP_6 1_1_182 _1		Text	
8_2 / 2	Wired communication services: most frequently used service package 2 – remark	PI_SP_6 1_1_182 _2		Text	
8_2 / 4	Wired communication services: most frequently used service package 2 – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_182 _3		Positive real number (0,3)	
B / 2	Television: Additional service charge for TV packages etc. – remark	PI_SP_6 1_1_200 _2		Text	
B / 3	Television: Additional service charge for TV	PI_SP_6 1_1_200 _3		Positive real number (0,3)	

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	packages etc. – estimated share of services provided to business customers in sales of telecommunications services				
B / 4	Television: Additional service charge for TV packages etc. – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_200 _4		Positive real number (0,3)	
C / 3	Mobile telecommunication services: estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_300 _3	Mobile telecommunications service – telephone services in an unspecified location	Positive real number (0,3)	
C / 4	Mobile telecommunication services: estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_300 _4	Mobile telecommunications service – telephone services in an unspecified location	Positive real number (0,3)	
9 / 2	Mobile telecommunication services: monthly telephone fee – remark	PI_SP_6 1_1_310 _2		Text	
9 / 3	Mobile telecommunication services: monthly telephone fee – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_310 _3		Positive real number (0,3)	
9 / 4	Mobile telecommunication services: monthly telephone fee – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_310 _4		Positive real number (0,3)	
10 / 2	Mobile telecommunication services: monthly fee for internet in computer – remark	PI_SP_6 1_1_320 A_2		Text	
10 / 3	Mobile telecommunication services: monthly fee for	PI_SP_6 1_1_320 A_3		Positive real number (0,3)	

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	Internet in computer – estimated share of services provided to business customers in sales of telecommunications services				
10 / 4	Mobile telecommunications services: monthly fee for internet in computer – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_320 A_4		Positive real number (0,3)	
11 / 2	Mobile telecommunication services: monthly fee for mobile internet – remark	PI_SP_6 1_1_320 B_2		Text	
11 / 3	Mobile telecommunications services: monthly fee for mobile internet – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_320 B_3		Positive real number (0,3)	
11 / 4	Mobile telecommunications services: monthly fee for mobile internet – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_320 B_4		Positive real number (0,3)	
12 / 1	Mobile telecommunication services: calls within the network – name of the service	PI_SP_6 1_1_330 _1		Text	
12 / 2	Mobile telecommunication services: calls within the network – remark	PI_SP_6 1_1_330 _2		Text	
12 / 3	Mobile telecommunication services: calls within the network – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_330 _3		Positive real number (0,3)	
12 / 4	Mobile telecommunication	PI_SP_6 1_1_330		Positive real number	

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	services: calls within the network – estimated share of services provided to private customers in sales of telecommunications services	_4		(0,3)	
13 / 1	Mobile telecommunications services: calls into fixed-line networks – name	PI_SP_6 1_1_340 _1		Text	
13 / 2	Mobile telecommunications services: calls into fixed-line networks – remark	PI_SP_6 1_1_340 _2		Text	
13 / 3	Mobile telecommunications services: calls into fixed-line networks – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_340 _3		Positive real number (0,3)	
13 / 4	Mobile telecommunications services: calls into fixed-line networks – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_340 _4		Positive real number (0,3)	
14 / 1	Mobile telecommunications services: calls into other mobile networks – name	PI_SP_6 1_1_350 _1		Text	
14 / 2	Mobile telecommunications services: calls into other mobile networks – remark	PI_SP_6 1_1_350 _2		Text	
14 / 3	Mobile telecommunications services: calls into other mobile networks – estimated share of services provided to business customers in sales of telecommunications services	PI_SP_6 1_1_350 _3		Positive real number (0,3)	
14 / 4	Mobile telecommunications services: calls into other mobile networks – estimated share of services provided to private customers in sales of telecommunications services	PI_SP_6 1_1_350 _4		Positive real number (0,3)	



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	s services				
15 / 3	Mobile telecommunication s services: international calls (incoming, outgoing, roaming) – estimated share of services provided to business customers in sales of telecommunication s services	PI_SP_6 1_1_360 _3		Positive real number (0,3)	
15 / 4	Mobile telecommunication s services: international calls (incoming, outgoing, roaming) – estimated share of services provided to private customers in sales of telecommunication s services	PI_SP_6 1_1_360 _4		Positive real number (0,3)	
X16 / 3	Mobile telecommunication s services: calls made by contractual users to foreign countries – estimated share of services provided to business customers in sales of telecommunication s services	PI_SP_6 1_1_370 _3		Positive real number (0,3)	
X16 / 4	Mobile telecommunication s services: calls made by contractual users to foreign countries – estimated share of services provided to private customers in sales of telecommunication s services	PI_SP_6 1_1_370 _4		Positive real number (0,3)	
16_1 / 1	Mobile telecommunication s services: most popular destination country 1 – name	PI_SP_6 1_1_381 _1		Text	
16_1 / 2	Mobile telecommunication s services: most popular destination country 1 – remark	PI_SP_6 1_1_381 _2		Text	
16_1 / 3	Mobile telecommunication s services: estimated share of services provided to business customers in sales of telecommunication	PI_SP_6 1_1_381 _3		Positive real number (0,3)	

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	s services				
16_2 / 1	Mobile telecommunication s services: most popular destination country 2 – name	PI_SP_6 1_1_382 _1		Text	
16_2 / 2	Mobile telecommunication s services: most popular destination country 2 – remark	PI_SP_6 1_1_382 _2		Text	
16_2 / 3	Mobile telecommunication s services: most popular destination country 2 – estimated share of services provided to business customers in sales of telecommunication s services	PI_SP_6 1_1_382 _3		Positive real number (0,3)	
16_3 / 1	Mobile telecommunication s services: most popular destination country 3 – name	PI_SP_6 1_1_383 _1		Text	
16_3 / 2	Mobile telecommunication s services: most popular destination country 3 – remark	PI_SP_6 1_1_383 _2		Text	
16_3 / 4	Mobile telecommunication s services: most popular destination country 3 – estimated share of services in sales of telecommunication s services	PI_SP_6 1_1_383 _4		Positive real number (0,3)	
16_4 / 1	Mobile telecommunication s services: most popular destination country 3 – estimated share of services provided to private customers in sales of telecommunication s services	PI_SP_6 1_1_383 A_4		Text	
16_4 / 2	Mobile telecommunication s services: most popular destination country 4 – remark	PI_SP_6 1_1_383 A_2		Text	
16_4 / 4	Mobile telecommunication s services: most popular destination country 4 – name	PI_SP_6 1_1_383 A_1		Positive real number (0,3)	
17 / 1	Mobile telecommunication s services: Mobile text services –	PI_SP_6 1_1_384 _1		Text	

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	name of the service				
17 / 2	Mobile telecommunication services: Mobile text services – remark	PI_SP_6 1_1_384 _2		Text	
17 / 3	Mobile telecommunication services: Mobile text services – estimated share of services provided to business customers in sales of telecommunication services	PI_SP_6 1_1_384 _3		Positive real number (0,3)	
17 / 4	Mobile telecommunication services: Mobile text services – estimated share of services provided to private customers in sales of telecommunication services	PI_SP_6 1_1_384 _4		Positive real number (0,3)	
X18 / 3	Mobile telecommunication services: prepaid phone card – estimated share of services provided to business customers in sales of telecommunication services	PI_SP_6 1_1_398 _3		Positive real number (0,3)	
X18 / 4	Mobile telecommunication services: prepaid phone card – estimated share of services provided to private customers in sales of telecommunication services	PI_SP_6 1_1_398 _4		Positive real number (0,3)	

**Table 2. ESTIMATED SHARE OF TELECOMMUNICATIONS SERVICES IN PREVIOUS CALENDAR YEAR SALES**

Row code/ column code	Name of variable * - mandatory	Code of variable	Explanation	Type of data (number of decimals) or list/ classification name	You need not fill in the value: period, economic activity
1 / 1	Telecommunications services: estimated share in sales in the previous calendar year	PI_SP_6 1_2_1_1		Positive real number (0,3)	
2 / 1	Telecommunications services: estimated share in sales in the previous calendar year – service provided to	PI_SP_6 1_2_2_1		Positive real number (0,3)	

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	business customers				
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**Table 3. TIME SPENT ON FILLING OUT THE QUESTIONNAIRE (incl. for preparing the data)**

Please estimate how much time you spent on filling out the questionnaire (incl. time spent on reading the instructions, collecting and preparing data). Record the total time spent by all employees.

Row code/ column code	Name of variable * - mandatory	Code of variable	Explanation	Type of data (number of decimals) or list/ classification name	You need not fill in the value: period, economic activity
/	Number of hours spent on completing the questionnaire and collecting and preparing the necessary data	TAITMIS EAEGTU NDI	Number of hours spent by all employees on completing the questionnaire. The time spent on completing the questionnaire includes the time spent on reviewing instructions, collecting and preparing the necessary data.	Positive integer	
/	Number of minutes spent on completing the questionnaire and collecting and preparing the necessary data	TAITMIS EAEGMI NUTIT	Number of minutes spent by all employees on completing the questionnaire. The time spent on completing the questionnaire includes the time spent on reviewing instructions, collecting and preparing data. Permitted value range 0–59.	Positive integer	