



Contact person: Help desk (contact centre) / Phone: 6259 300 / E-mail: klienditugi@stat.ee / Postal address: Vabaduse plats 2, 71020 Viljandi

Statistical activity code: 20413

Prices of postal services

Questionnaire code: 14052022

Submitted in: By the 11th date after the end of the reporting month

Period:

Periodicity: Monthly

page 1/4

Statistics Estonia guarantees the full protection of data submitted.

Economic unit
Registry code:
Name:

E-mail:
Phone:

Postal address
County:
City / Rural municipality:
Village / Town / City district:
Secondary address unit:

Street:
Building:
Apartment:
Postal code:

Economic activity in the sample

Completed by
Personal ID code:
Firstname and surname:

E-mail:
Phone:

Completed on (date):

Signature:

0. Information to the Respondent

Dear Respondent!	
This month, questions for feedback have been added at the end of the questionnaire.	
We look forward to your suggestions and comments to make the questionnaire more user-friendly in the future.	
It will take approximately 2 minutes to respond. Thank you!	

Prices of postal services

Questionnaire code: 14052022

Submitted in: By the 11th date after the end of the reporting month

Period:

1. PRICES OF POSTAL SERVICES

Select at least 11 services that have key importance in enterprise's sales and which are sold during a longer period

Record no	Service/contract ID	Description of the service	Remark	Unit	Unit price in the reference month, euros (rounded to full sents)	Unit price in the previous month, euros (rounded to full sents)	Estimated share of the service in sales of postal services in the previous calendar year, %
	1	2	3	4	5	6	7
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

Prices of postal services

Questionnaire code: 14052022

Submitted in: By the 11th date after the end of the reporting month

Period:

2. ESTIMATED SHARE OF POSTAL SERVICES IN PREVIOUS CALENDAR YEAR SALES (FILLED ONCE A YEAR, IN JANUARY QUESTIONNAIRE, IN PERCENT)

Dots before the name denote subdivisions.

		Percent
		1
ESTIMATED SHARE OF POSTAL SERVICES IN SALES REVENUE IN THE PREVIOUS CALENDAR YEAR, %	1	
Estimated share of universal postal services in sales revenue of postal services in the previous calendar year	2	
ESTIMATED SHARE OF POSTAL SERVICES PROVIDED TO LEGAL PERSONS IN SALES REVENUE IN THE PREVIOUS CALENDAR YEAR, %	3	
..item of correspondence (ordinary item, domestic, universal postal service)	4	
..item of correspondence (ordinary item, international, universal postal service)	5	
..item of correspondence (registered and insured item, universal postal service)	6	
..postal parcel (registered and insured item, universal postal service)	7	
..business letter	8	
..express mail item	9	
..automated parcel terminal	10	
..direct mail item (with address)	11	
..direct mail item (without address)	12	
..delivery of periodicals	13	
..other postal services	14	
.	16x	

3. TIME SPENT ON FILLING OUT THE QUESTIONNAIRE (incl. for preparing the data, only for April)

Please estimate how much time you spent on filling out the questionnaire (incl. time spent on reading the instructions, collecting and preparing data). Record the total time spent by all employees.

	Time spent
Hours	
Minutes	
For example, if it took 1.5 hours, i.e. 90 minutes, to fill in the questionnaire, enter 1 on the hours row and 30 on the minutes row.	

Feedback to the questionnaire

Dear Respondent!	
This is where we ask for your direct feedback.	
Please assess the statements below on a scale of 1 to 5, with 1 being the lowest and 5 being the highest.	
NB! These questions apply to the current questionnaire.	
Providing feedback is voluntary. Thank you!	

Y1. Assessment on a scale of 1 to 5

	Assessment on a scale of 1 (strongly disagree) to 5 (strongly agree)
Wording of questions was comprehensible.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
Wording of error messages or controls was comprehensible, and they were helpful for finding and fixing errors.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
Explanatory texts (appearing when the mouse cursor hovers over them) of the questionnaire were comprehensible and helpful.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1

Prices of postal services

Questionnaire code: 14052022

Submitted in: By the 11th date after the end of the reporting month

Period:

page 4/4

	6 - Do not know
Pre-filled fields (text boxes with pre-existing data) simplified and sped up the completion of the questionnaire.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
eSTAT environment was user-friendly for completing the questionnaire (e.g. all the tables properly fit on the screen).	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know

Y2. Overall assessment on the questionnaire

	Answer
Please give an overall assessment on completing the questionnaire.	10 - Very easy 20 - Easy 30 - Average (neither easy nor difficult) 40 - Difficult 50 - Very difficult

Y3. Suggestions and comments (200 characters max)

--

COMMENT