

## Questionnaire manual: Tram-trolleybus

Questionnaire code: 11532022

Submitted in: 1st quarter – 25.04.2022; 2nd quarter – 25.07.2022; 3rd quarter – 25.10.2022; 4th quarter – 25.01.2023

Periodicity: Quarterly

p. 1/3

Statistics Estonia guarantees the full protection of data submitted.

 eSTAT (<https://estat.stat.ee/>) is for data submission.

Please make sure that you enter data in the correct cell. If you enter alphabetical characters in a number field, a corresponding error message is displayed. In the case of some fields, logic (arithmetic) checks have been applied to prevent data entry mistakes. If there is a conflict in the entered data or they conflict with pre-filled data, an error message appears when the table is checked. In the case of errors, review the data carefully and make corrections.

After correcting the data, save changes and check the questionnaire again. If there are no more mistakes, confirm and submit the data by clicking "Confirm" on the last page of the questionnaire. You will be displayed a message that the data have been submitted successfully. If you have any questions, please contact Statistics Estonia's customer service either by phone at +372 625 9300 (Mon–Thu 8:30–16:30, Fri 8:30–15:30) or by e-mail at [klienditugi@stat.ee](mailto:klienditugi@stat.ee).

### DATA COLLECTED WITH THE QUESTIONNAIRE

**Table 1. VOLUME OF TRANSPORT SERVICES**

Row code/ column code	Name of variable * - mandatory	Code of variable	Explanation	Type of data (number of decimals) or list/ classification name	You need not fill in the value: period, economic activity
1 / 2	Distance travelled by tram rolling stock	TS1153_01_01_02	Distance travelled by tram rolling stock, thousand wagon-km/machine-km. One wagon-km/machine-km is the movement of one wagon/machine across a distance of one kilometre.	Positive real number (0,3)	
1 / 3	Distance travelled by trolleybus rolling stock	TS1153_01_01_03	Distance travelled by trolleybus rolling stock, thousand wagon-km/machine-km. One wagon-km/machine-km is the movement of one wagon/machine across a distance of one kilometre.	Positive real number (0,3)	
11 / 2	Distance travelled by low-floor tram rolling stock	TS1153_01_011_02	Distance travelled by low-floor tram rolling stock, thousand wagon-km/machine-km. A low-level means of transport can be identified by the absence of stairstep(s) or having a collapsible metal ramp at least at one door. The means of transport may also have the side tilt function.	Positive real number (0,3)	
11 / 3	Distance travelled by low-floor trolleybus rolling stock	TS1153_01_011_03	Distance travelled by low-floor trolleybus rolling stock, thousand wagon-km/machine-km. A low-level means of transport can be identified by the absence of stairstep(s) or having a collapsible metal ramp at least at one door. The means of transport may also have the side tilt function.	Positive real number (0,3)	
2 / 2	Volume of offered regular service – total with trams	TS1153_01_02_02	Volume of offered regular tram service, in thousand available seat-kilometres – sum of the products of the number of seats and the distance travelled by operating trams.	Positive real number (0,3)	
2 / 3	Volume of offered regular service – total with trolleybuses	TS1153_01_02_03	Volume of offered regular trolleybus service, in thousand available seat-kilometres – sum of the products of the number of seats and the distance travelled by operating trolleybuses.	Positive real number (0,3)	
3 / 2	Number of tram passengers (estimated)	TS1153_01_03_02	Number of tram passengers (estimated), thousand passengers A passenger is each person travelling in a tram (either with a ticket or the right of free travel), except the rolling stock drivers.	Positive real number (0,3)	
3 / 3	Number of trolleybus passengers (estimated)	TS1153_01_03_03	Number of trolleybus passengers (estimated), thousand passengers A passenger is each person travelling in a trolleybus (either with a ticket or the right of free travel), except the rolling stock drivers.	Positive real number (0,3)	
4 / 2	Passenger turnover of tram transport (estimated)	TS1153_01_04_02	Passenger turnover of tram transport (estimated) – volume of work performed in carriage of passengers, thousand passenger-kilometres. One passenger-kilometre (pkm) is transporting one passenger over one kilometre. Estimated passenger turnover can be calculated by multiplying the	Positive real number (0,3)	

## Questionnaire manual: Tram-trolleybus

Questionnaire code: 11532022

Submitted in: 1st quarter – 25.04.2022; 2nd quarter – 25.07.2022; 3rd quarter – 25.10.2022; 4th quarter – 25.01.2023

p. 2/3

4 / 3	Passenger turnover of trolleybus transport (estimated)	TS1153_01_04_03	average length of the journey by the number of passengers. Passenger turnover of trolleybus transport (estimated) – volume of work performed in carriage of passengers, thousand passenger-kilometres. One passenger-kilometre (pkm) is transporting one passenger over one kilometre. Estimated passenger turnover can be calculated by multiplying the average length of the journey by the number of passengers.	Positive real number (0,3)	
-------	--	-----------------	--	----------------------------	--

**Table 2. TIME SPENT ON FILLING OUT THE QUESTIONNAIRE (incl. for preparing the data, only for the 3rd quarter)**

The table need not be filled in period(s) **2022-I, 2022-II, 2022-IV**.

Please estimate how much time you spent on filling out the questionnaire (incl. time spent on reading the instructions, collecting and preparing data). Record the total time spent by all employees.

Row code/ column code	Name of variable * - mandatory	Code of variable	Explanation	Type of data (number of decimals) or list/ classification name	You need not fill in the value: period, economic activity
1 / 1	Number of hours spent on completing the questionnaire and collecting and preparing the necessary data	TAITMIS EAEGTU NDI	Number of hours spent by all employees on completing the questionnaire. The time spent on completing the questionnaire includes the time spent on reviewing instructions, collecting and preparing the necessary data.	Positive integer	
2 / 1	Number of minutes spent on completing the questionnaire and collecting and preparing the necessary data	TAITMIS EAEGMI NUTIT	Number of minutes spent by all employees on completing the questionnaire. The time spent on completing the questionnaire includes the time spent on reviewing instructions, collecting and preparing data. Permitted value range 0–59.	Positive integer	

**Table Y1. Assessment on a scale of 1 to 5**

The table need not be filled in period(s) **2022-I, 2022-III, 2022-IV**.

Row code/ column code	Name of variable * - mandatory	Code of variable	Explanation	Type of data (number of decimals) or list/ classification name	You need not fill in the value: period, economic activity
/	Wording of questions	TAGASI S_2		rahulolu_nu mbriline_5_ kuni_1_9L	
/	Wording of error messages or controls of questions	TAGASI S_3		rahulolu_nu mbriline_5_ kuni_1_9L	
/	Explanatory texts (appearing when the mouse cursor hovers over them) of the questionnaire	TAGASI S_7		rahulolu_nu mbriline_5_ kuni_1_9L	
/	User-friendliness of eSTAT	TAGASI S_9		rahulolu_nu mbriline_5_ kuni_1_9L	

**Table Y2. Overall assessment on the questionnaire**

### Questionnaire manual: Tram-trolleybus

Questionnaire code: 11532022

Submitted in: 1st quarter – 25.04.2022; 2nd quarter – 25.07.2022; 3rd quarter – 25.10.2022;  
4th quarter – 25.01.2023

p. 3/3

The table need not be filled in period(s) **2022-I, 2022-III, 2022-IV**.

Row code/ column code	Name of variable * - mandatory	Code of variable	Explanation	Type of data (number of decimals) or list/ classification name	You need not fill in the value: period, economic activity
/	Overall assessment on the ease of completing the questionnaire	TAGASI SY_1		rahulolu_v ga_lihtne_v aga_keeruli ne_5L	

### Table Y3. Suggestions and comments (200 characters max)

The table need not be filled in period(s) **2022-I, 2022-III, 2022-IV**.

Row code/ column code	Name of variable * - mandatory	Code of variable	Explanation	Type of data (number of decimals) or list/ classification name	You need not fill in the value: period, economic activity
/	Suggestions and comments	TAGASI S_TESS T		Text	