



Contact person: Help desk (contact centre) / Phone: 6259 300 / E-mail: klienditugi@stat.ee / Postal address: Vabaduse plats 2, 71020 Viljandi

Statistical activity code: 22304

Foreign trade in services

The "Manual for Foreign Trade in Services" can be used while filling in the questionnaire. Filling in fields 5 (The main mode of supply) and 6 (Share of the main mode of supply) is voluntary.

The survey sample includes economic entities that have exceeded the statistical threshold set for the reporting year. More information on inclusion in the sample can be found in the manual in chapter 1.3 "Who are obligated to submit the questionnaire?". In addition to services, purchase and sale transactions of non-produced non-financial assets (service code T9999991), membership fees for international organisations (T9999992) and fines and damages (T9999993) should be reported in the questionnaire.

Questionnaire code: 14822022

Submitted in: Quarter 1 – 18.04.2022; Quarter 2 – 18.07.2022; Quarter 3 – 18.10.2022; Quarter 4 – 18.01.2023

Period:

Periodicity: Quarterly

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Statistics Estonia guarantees the full protection of data submitted

Economic unit
Registry code:
Name:

E-mail:
Phone:

Postal address
County:
City / Rural municipality:
Village / Town / City district:
Secondary address unit:

Street:
Building:
Apartment:
Postal code:

Economic activity in the sample

Completed by
Personal ID code:
Firstname and surname:

E-mail:
Phone:

Completed on (date):

Signature:

0. Information to the Respondent

Dear Respondent!	
Questions for feedback have been added at the end of the questionnaire.	
We look forward to your suggestions and comments to make the questionnaire more user-friendly in the future.	
It will take approximately 2 minutes to respond. Thank you!	

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Period:

A. Foreign trade in services (To enter the data, click Add table row)

Mode 1 – both the service provider (supplier) and the consumer remain on the territory of their own country (service is provided by e-mail, internet, phone aso).

Mode 2 – where the customer (consumer) consumes the service outside the territory of his or her country (e.g. tourists who consume travel services, customer sends materials for production, customer comes to service providers office aso).

Mode 4 – where persons (either employees of economic entities providing the service or self-employed persons) are sent abroad for providing the service (e.g. if a software developer travels to the customer (service buyer) to supervise a software development project). Filling in fields 5 (The main mode of supply) and 6 (Share of the main mode of supply) is voluntary.

Record no	Transaction in service	Code of service and other transaction	Code of non-resident's country	Total cost of service	The main mode of supply	Share of the main mode of supply	Remark
	1	2	3	4	5	6	7
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

B. FOREIGN TRADE IN SERVICES OF INSURANCE ENTERPRISES (To enter the data, click Add table row)

Mode 1 – both the service provider (supplier) and the consumer remain on the territory of their own country (service is provided by e-mail, internet, phone aso).

Mode 2 – where the customer (consumer) consumes the service outside the territory of his or her country (e.g. tourists who consume travel services, customer sends materials for production, customer comes to service providers office aso).

Mode 4 – where persons (either employees of economic entities providing the service or self-employed persons) are sent abroad for providing the service (e.g. if a software developer travels to the customer (service buyer) to supervise a software development project). Filling in fields 5 (The main mode of supply) and 6 (Share of the main mode of supply) is voluntary.

Record no	Transaction in service	Code of service and other transaction	Code of non-resident's country	Total cost of service	The main mode of supply	Share of the main mode of supply	Remark
	1	2	3	4	5	6	7
1							
2							
3							
4							

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5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

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TIME SPENT ON FILLING OUT THE QUESTIONNAIRE (incl. for preparing the data; only for 3 Q)

Please estimate how much time you spent on filling out the questionnaire (incl. time spent on reading the instructions, collecting and preparing data). Record the total time spent by all employees.

		Time spent
		1
Hours	1	
Minutes	2	
For example, if it took 1.5 hours, i.e. 90 minutes, to fill in the questionnaire, enter 1 on the hours row and 30 on the minutes row.	x	

Feedback to the questionnaire

Dear Respondent!	
This is where we ask for your direct feedback.	
Please assess the statements below on a scale of 1 to 5, with 1 being the lowest and 5 being the highest.	
NB! These questions apply to the current questionnaire.	
Providing feedback is voluntary. Thank you!	

Y1. Assessment on a scale of 1 to 5

	Assessment on a scale of 1 (strongly disagree) to 5 (strongly agree)
Wording of questions was comprehensible.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
Wording of error messages or controls was comprehensible, and they were helpful for finding and fixing errors.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
Explanatory texts (appearing when the mouse cursor hovers over them) of the questionnaire were comprehensible and helpful.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
Pre-filled fields (text boxes with pre-existing data) simplified and sped up the completion of the questionnaire.	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know
eSTAT environment was user-friendly for completing the questionnaire (e.g. all the tables properly fit on the screen).	1 - 5 2 - 4 3 - 3 4 - 2 5 - 1 6 - Do not know

Y2. Overall assessment on the questionnaire

	Answer
Please give an overall assessment on completing the questionnaire.	10 - Very easy 20 - Easy 30 - Average (neither easy nor difficult) 40 - Difficult

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50 - Very difficult

Y3. Suggestions and comments (200 characters max)

COMMENT